



Excerpt from

VM+SD *Retail Renovation*

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One of EHS Design's renovation projects was featured in this annual book from The Institute of Store Planners and the editors of VM+SD magazine. This EHS project was one of 40 selected for this collection of cutting-edge retail redesigns and recent VM+SD Retail Renovation Competition winners.

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Air Force Federal Credit Union

San Antonio, Tex.

Service Retailer

before

The Air Force Federal Credit Union dated back to the 1970s and featured a high-vaulted ceiling, impersonal teller area and lengthy waiting line. Considering the financial institution's members are U.S. Air Force personnel and their families, designers at Seattle-based EHS Design decided to replace the stodgy, impersonal feel with a service-focused environment.



during

The design team planned a new branch space that emphasizes interaction, service and enhanced member convenience with cues taken from aerodynamics and flight. In a two-part process, they transformed the floorplan to include arcs and flowing curves, as well as a central "Mission Control" center to greet visitors.





after

It's a playful interpretation of Air Force life – individual service desks along a curved line replace the old teller line and feature wing-shaped elements created with maple plywood struts and powdercoated perforated steel overhead. Newly created video service stations feature dividers reminiscent of fan blades from a jet engine.



sources

Client Air Force Federal Credit Union, San Antonio, Tex. **Design** EHS Design, Seattle – Brett Conway, principal in charge; Curtis Bales, project manager; John Hibbard, job captain; Lily Tsay, interior designer; Paul Ciondolillo, retail environment & branding; Fred Lawson, Mike Nelson, Tom Jones, support team **Architects** EHS Architecture, Seattle; Studio 8 Architects, Austin, Tex. (associate) **General Contractor** SpawGlass Contractors, Selma, Tex. **Project Management** Project Control of Texas Inc., San Antonio, Tex. **Landscape Architect** Rehler Vaughn & Koone Inc., San Antonio, Tex. **Outside Consultants** Vickery & Associates, San Antonio, Tex. (civil engineer); Alderson & Associates, San Antonio, Tex. (MEP consultant); Campbell & Associates Consulting Engineers Inc., San Antonio, Tex. (structural consultant); Herman Miller Workplace Resource, San Antonio, Tex. (furniture consultant) **Client's Consultants** Jack Henry & Associates, Inc., Shawnee Mission, Kan. (information systems); CRV, San Antonio, Tex. (audio/visual); Diebold, Buda, Tex. (security) **Photography** EHS Design, Seattle

